

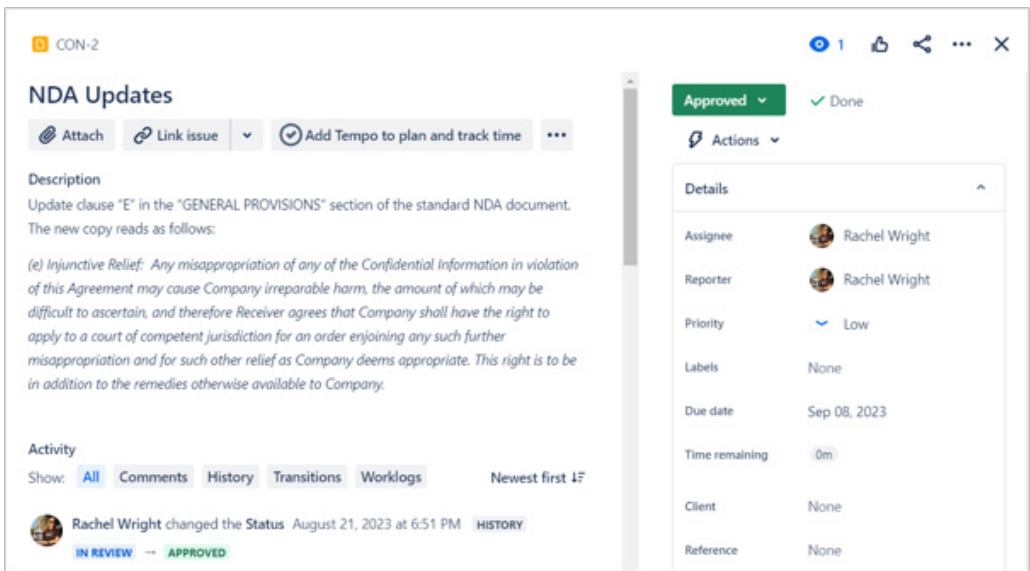
Jira Jargon

Important terms and definitions

General

Issue—an individual item in Jira

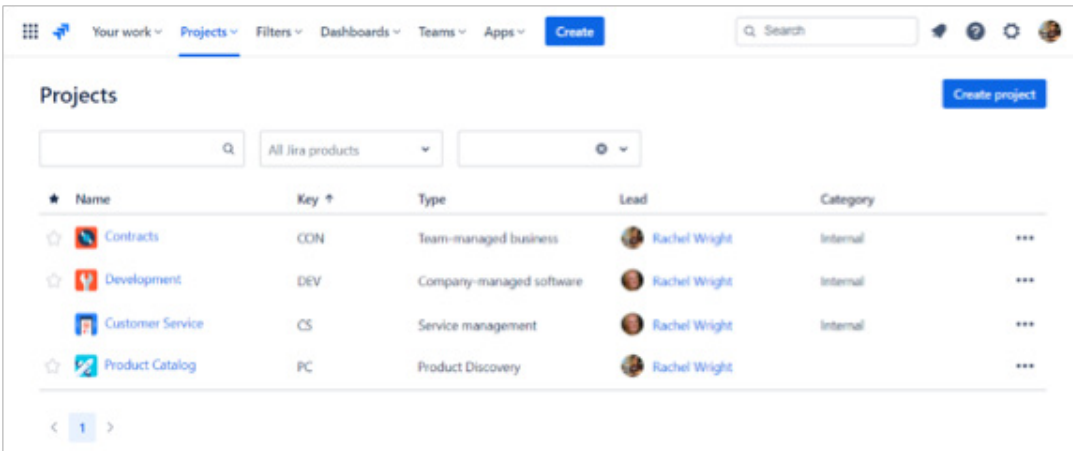
Each time you create an item, you create a new issue with a unique key to identify it. An issue is any individual record in the Jira database.



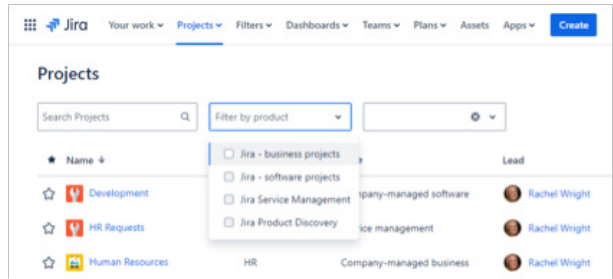
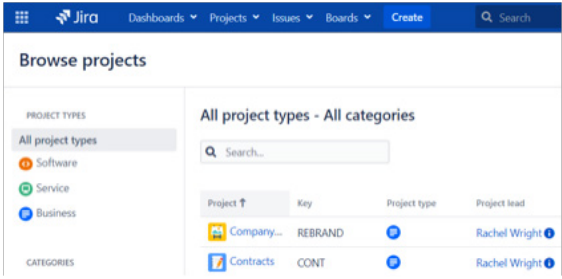
The screenshot shows a Jira issue titled "NDA Updates" with the key "CON-2". The description states: "Update clause 'E' in the 'GENERAL PROVISIONS' section of the standard NDA document. The new copy reads as follows: (e) Injunctive Relief: Any misappropriation of any of the Confidential Information in violation of this Agreement may cause Company irreparable harm, the amount of which may be difficult to ascertain, and therefore Receiver agrees that Company shall have the right to apply to a court of competent jurisdiction for an order enjoining any such further misappropriation and for such other relief as Company deems appropriate. This right is to be in addition to the remedies otherwise available to Company." The activity log shows a comment by Rachel Wright on August 21, 2023, at 6:51 PM, changing the status from "IN REVIEW" to "APPROVED". The right sidebar shows the issue's details, including Assignee (Rachel Wright), Reporter (Rachel Wright), Priority (Low), Due date (Sep 08, 2023), and Time remaining (0m).

Project—a collection of Jira issues

The word “project” in Jira is different than an initiative your team is working on outside of Jira. Think of a Jira project as a container for all your team’s initiatives, tasks, and “to do” items. There is generally one Jira project per department, system, team, or application. Example: A Jira project called “Development” to track new features, bug fixes, and maintenance work.

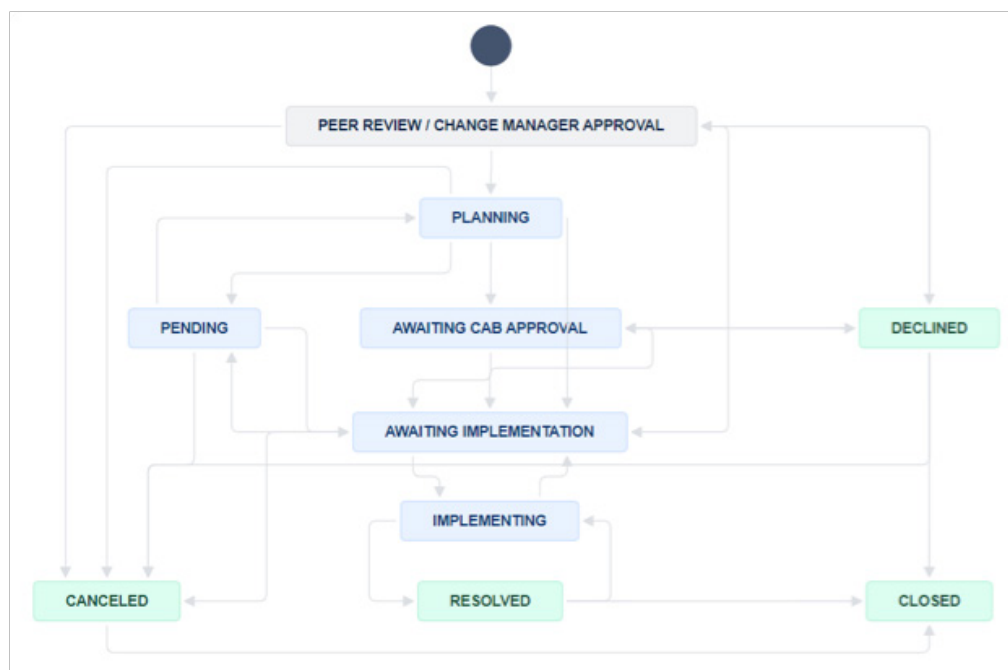


The screenshot shows the Jira Projects page. At the top, there's a navigation bar with "Your work", "Projects", "Filters", "Dashboards", "Teams", and "Apps". Below this, there's a "Create" button and a search bar. The main section is titled "Projects" and contains a table of projects. The table has columns for Name, Key, Type, Lead, and Category. The projects listed are: Contracts (CON, Team-managed business, Rachel Wright, Internal), Development (DEV, Company-managed software, Rachel Wright, Internal), Customer Service (CS, Service management, Rachel Wright, Internal), and Product Catalog (PC, Product Discovery, Rachel Wright, Internal). There's a "Create project" button in the top right corner of the table area.

PROJECT TYPES	
Cloud The Cloud project types are Business, Software, Jira Service Management, and Jira Product Discovery.	Server and Data Center The Server and Data Center project types are Software, Service, and Business.
	
<p>Cloud also has company-managed and team-managed project types.</p> <ul style="list-style-type: none"> • Company-managed projects use schemes that are managed by Jira administrators. • Team-managed projects are scheme-less and are managed by regular users. 	

Workflow—a sequence of life cycle steps to reach a goal

A workflow is a visual representation of a process. It contains a sequence of standard steps that each issue must go through to be completed. Each step of the process is represented by a status that describes an issue’s current state.

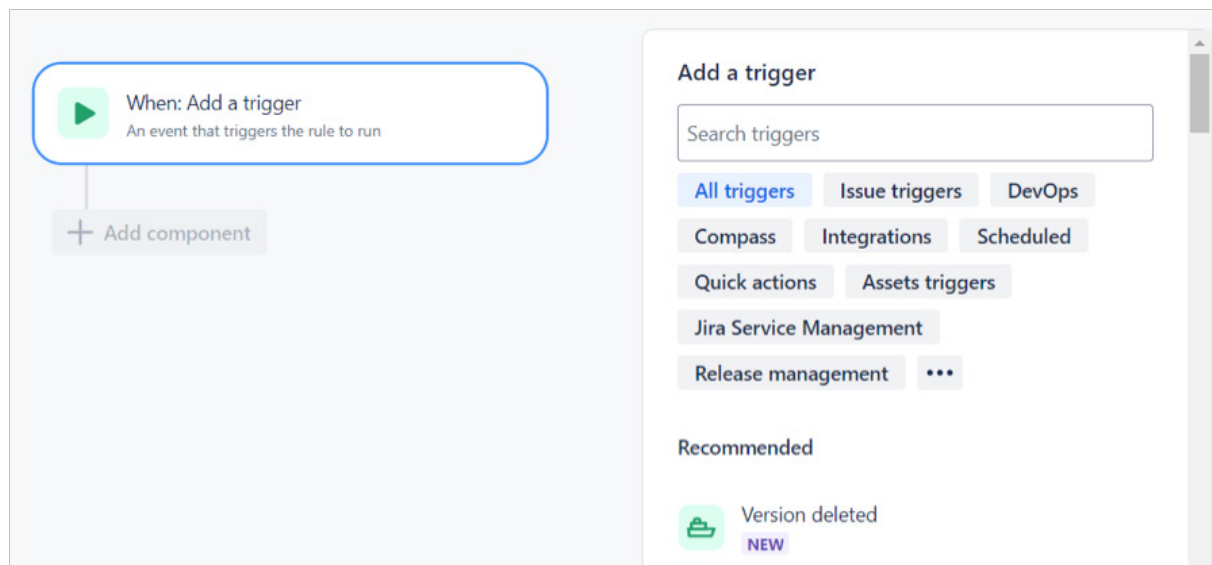


Field—a place to collect and store information

The example shows an issue creation screen that contains multiple fields. The first field, named “Summary,” is always required.

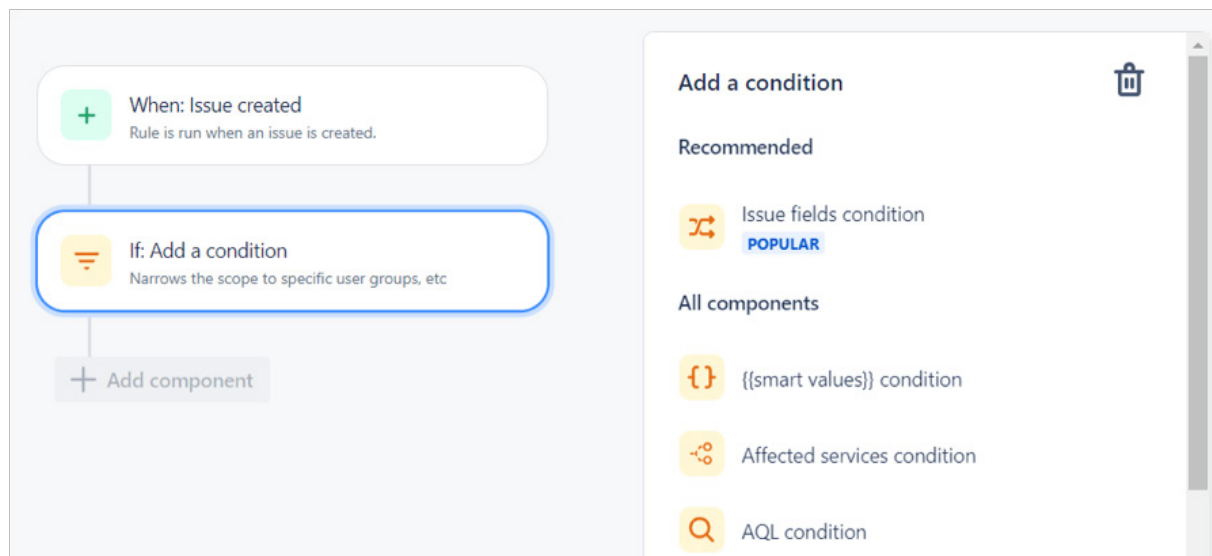
Trigger—activates a rule

The first instruction in every rule is a trigger. Triggers specify when a rule is run, like after an issue is created, after an issue is assigned, when a version is deleted, and more.



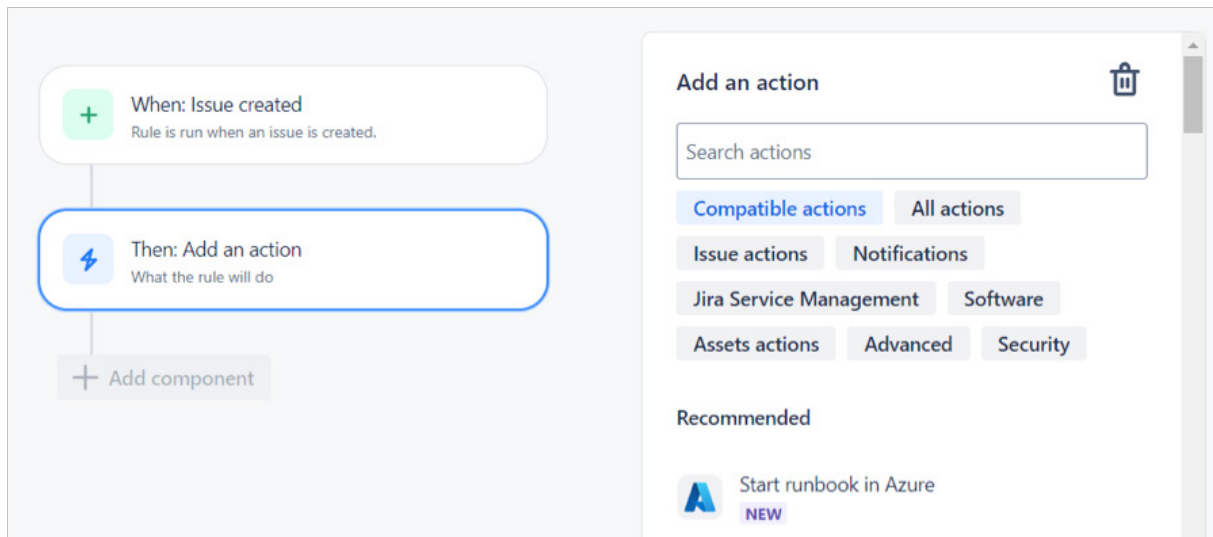
Condition—defines rule scope

Conditions determine the scope of a rule and how much data is impacted. For example, impact issues that are the result of a JQL statement, with an “if or else” clause, or by a specific value in an issue field.



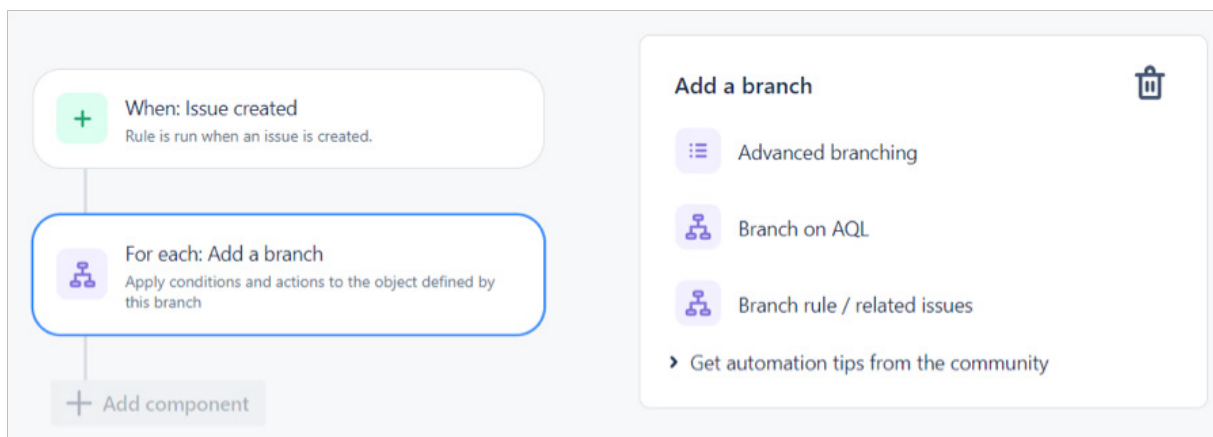
Action—defines activities performed

Actions determine what is done, like editing an issue, sending an email message, transitioning an issue, releasing a version, and more.



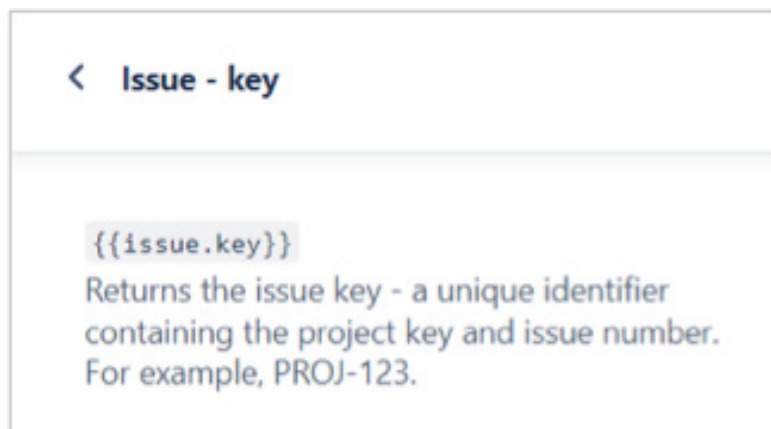
Branch—applies conditions and actions to related issues or objects

For example, close all sub-tasks of the issue that triggered the rule, or perform an action on multiple comments in an issue.



Smart value—a placeholder to access, substitute, and manipulate issue data

Instead of hard coding a Jira issue key in an automation rule, you can use the format `{{issue.key}}` to insert it as a placeholder.



JSON—JavaScript Object Notation

JSON is a lightweight, universal way to store and transmit data in web applications. You can use it in automation rules, and it's the format for exported Jira automation rules.


```
{
  "animals": [{
    "name": "Alligator",
    "type": "Reptile"
  },
  {
    "name": "Shark",
    "type": "Fish"
  }
]
```

Apps—third-party software that extends Jira capabilities

Apps are extensions or modules that provide additional Jira functionality. There are hundreds of free and paid apps in the [Atlassian Marketplace](#) to enhance and add planning features, time tracking, reporting, test management, and more. These were formerly known as add-ons or plug-ins.

Jira apps

167 results filtered by "automation" × Cloud × Jira ×




JSU Automation Suite for Jira Workflows


The fast & easy Jira workflow **automation** solution you are looking for. No coding is necessary

by Appfire

3.6/4 ★★★★★ 278

16.3k installs

 CLOUD FORTIFIED




Exalate Jira Issue Sync, Automation & More

Connect Jira & Azure DevOps, Salesforce, ServiceNow, Zendesk, GitHub, or set up a Jira to Jira integration. Two-way Jira sync app


by Exalate: Integrations for Jira, Azure D...

3.3/4 ★★★★★ 143

4.4k installs

 CLOUD FORTIFIED

Jira Administration: Automation with Rachel Wright

 **LEARNING**
6 of 7

Jira Cloud Plans

Jira Cloud products have plans with different features, prices, and monthly automation rule execution limits. See the limits on Atlassian's pricing pages:

- Jira: <https://www.atlassian.com/software/jira/pricing>
- Jira Service Management: <https://www.atlassian.com/software/jira/service-management/pricing>
- Jira Product Discovery: <https://www.atlassian.com/software/jira/product-discovery/pricing>

Application	Plans
Jira	Free, Standard, Premium, and Enterprise
Jira Service Management	Free, Standard, Premium, and Enterprise
Jira Product Discovery	Free, Standard, and Premium