

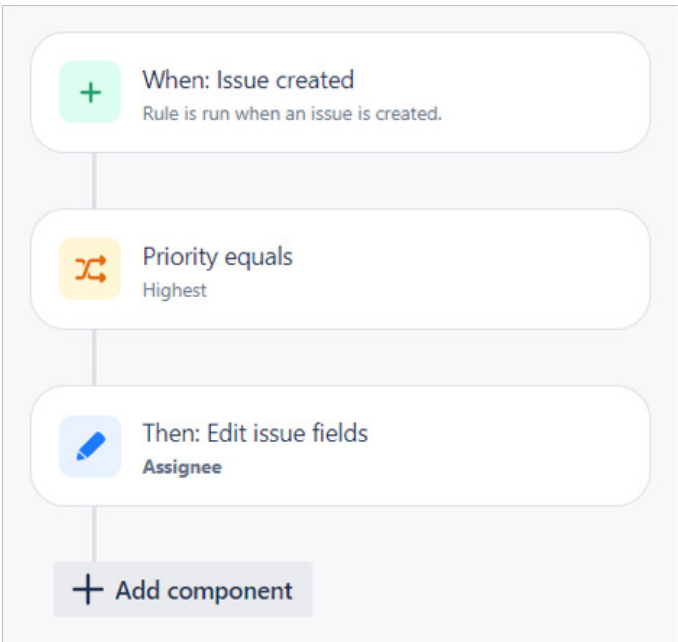
Automation Rule Documentation

Record any material rule settings for your documentation and code snippet library.

Details

Rule name:	Highest-priority assignment		
Description:	When an issue is created and the priority equals “highest,” then set the assignee field.		
ID:	1234567	Created by:	Rachel Wright
Scope:	Project type > Software projects	Related issue:	ISSUE-1234
Labels:	Set (ID: 123456)	Created date:	Jan 1, 2025
Notify on error:	First error	Status:	Enabled
Who can edit?	All admins	Owner:	Rachel Wright
Triggered by other rule actions?	False	Actor:	Automation for Jira

Screenshot



Components

	Type	Name	Description	Settings	Notes
1	Trigger	Issue created	Rule is run when an issue is created.	<ul style="list-style-type: none">• n/a	n/a
2	Condition	Issue fields condition	Checks whether an issue's field meets a certain criteria.	<ul style="list-style-type: none">• Field: Priority• Condition: Equals• Value: Highest	n/a
3	Action	Edit issue	Set values for fields on the issue.	<ul style="list-style-type: none">• Field: Assignee• Action: Set• Value: Rachel Wright	Hard coded to a single user

Information

Why does the rule exist? <i>What problem was it created to solve?</i>	<ul style="list-style-type: none">• Highest-priority rules are not triaged or assigned quickly enough
How or where is the rule used? <i>Include any additional scope information.</i>	<ul style="list-style-type: none">• Only in software projects where the "Priority" is collected on the issue create action
Are there any complexities or special caveats? <i>Include any "good to know" information.</i>	<ul style="list-style-type: none">• Assumes the "Priority" field is present on the screen called "All Software Projects: Create"• Does not update the assignee if the priority is changed later in the workflow• Assumes the assignee user is active
Are there any other important keywords? <i>Include any additional terms for search purposes.</i>	<ul style="list-style-type: none">• Assignee user ID: 557057:c0f3ae55-cc9d-49ad-a096-7f9498beaa

JSON Code

<p>Paste code from or link to export file here.</p>
